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## Education and Training Qualifications

- Experienced educator and paramedic with a demonstrated history of success in instructional design
- Skilled in designing online and e-learning content
- Demonstrated success developing and facilitating continuing education
- Experience delivering content to a wide variety of learners
- Instructional design and curriculum development experience
- Track record of improving overall performance for education programs
- Knowledgeable in adult education theory and best practices

## Education

### Colorado State University

*Master of Education, Adult Education and Training*

**Fort Collins, CO**

### UCLA Paramedic Program

*Paramedic*

**Los Angeles, CA**

### University of California, Los Angeles

*Bachelor of Arts, Music Performance*

**Los Angeles, CA**

## Experience

### SEIU 775 Benefits Group

*Instructional Designer*

**Seattle, WA (Remote)**

*December 2021-Present*

- Design and develop for online, blended, mobile, video, and in-person learning needs
- Create course design documents, storyboards, voiceover and video scripts, facilitator guides, learner guides, presentation materials, and other instructional resources and materials
- Conduct courseware quality assurance reviews to ensure full functionality and completion in learning management systems; trouble-shoot any issues
- Develop standards and expectations for facilitators and mentors for train-the-trainer materials, onboarding experiences, and resource repositories
- Ensure consistent brand voice across learning experiences
- Design and develop courseware and learning materials to meet the needs of limited English proficiency learners; ensure courseware and materials can be successfully localized into multiple languages
- Work with learning experience team members to ensure designs meet learner needs and support success metrics
- Research and stay current in trends and best practices in educational technology, adult education, blended learning, and online learning

### Lompoc Fire Department

*Instructional Designer / Educational Consultant*

**Lompoc, CA (Contract)**

*October 2021-Present*

- Perform needs assessments and develop continuing education courses based on the needs of the department
- Continually update and implement an expanded scope of practice training
- Coordinate with local EMS agency to ensure all content meets current standards
- Design and deliver continuing education content

**Santa Barbara City College***EMT Instructor*

- Design lecture content to align with national and local standards
- Deliver lecture content remotely via synchronous online sessions
- Create, deliver, and update assessments
- Monitor and update LMS with content and assignments

**Santa Barbara, CA***January 2020-December 2022***American Medical Response***Paramedic*

- Respond to emergency and non-emergency calls to provide care and transport throughout Santa Barbara County

**Santa Maria, CA***2017-2022***National College of Technical Instruction***Site Coordinator / Lead Paramedic Skills Instructor*

- Designed skills lab activities to align with state and national standards
- Coordinated the skills lab days for the paramedic program
- Managed all scheduling & training for instructors

**Buellton, CA***January 2021-September 2021***UCLA Center for Prehospital Care***Paramedic Clinical Instructor / EMT Lecturer**EMS Educator / Program Coordinator**Lead EMT Clinical Instructor**EMT Clinical Instructor*

- Developed instructor training program
- Revised and updated skills manual for EMT program
- Piloted new delivery methods including flipped classroom model
- Performed analysis of assessments for the EMT program, both cognitive and psychomotor
- Coordinated skills labs for hybrid EMT students
- Managed skills instructor scheduling and training for hybrid EMT program
- Lead lecturer for multiple in-person EMT courses
- Provided training to new hire instructors

**Los Angeles, CA***November 2017-December 2021**October 2016-November 2017**June 2016-October 2016**December 2013-June 2016***McCormick Ambulance***Paramedic*

- Responded to emergency and non-emergency calls to provide care and transport throughout Los Angeles County.

**Los Angeles, CA***March 2017-November 2017***American Medical Response***Paramedic**Emergency Medical Technician*

- Responded to emergency and non-emergency calls to provide care and transport throughout San Bernardino County.

**Rancho Cucamonga, CA***May 2016-October 2016**April 2014-December 2014***Long Beach Fire Department***Ambulance Operator*

- Responded to emergency calls to provide care and transport throughout the city of Long Beach

**Long Beach, CA***December 2014-June 2015***Huntington Hospital***Transportation Technician*

- Transported patients, equipment, and blood products between departments of the hospital.

**Pasadena, CA***September 2013-March 2014*

**Care Ambulance Service***Emergency Medical Technician***Los Angeles, CA***2012-2013*

- Responded to emergency and non-emergency calls to provide care and transport throughout Los Angeles and Orange County.

**MedResponse Ambulance Inc.***Emergency Medical Technician***Los Angeles, CA***September 2011-April 2012*

- Responded to non-emergency calls to provide care and transport throughout Los Angeles County.

**Licenses and Certifications**

- Nationally Registered Paramedic (NREMT)
- California State Paramedic License
- AHA BLS, ACLS, PALS, AMLS Provider
- ITLS Provider
- NAEMSE Instructor Course Level 1 & 2
- FEMA IS-100, IS-200, IS-700, and IS-800 Certificates